

# LUS QHIA MUS THOV WISCONSIN COV KEV PAB CUAM RAU KEV MOB NKEEG THIAB KEV NOJ HAUS

Ntawm no yog ib cov lus qhia mus thov cov kev pab hauv BadgerCare Plus, Medicaid thiab FoodShare Wisconsin. BadgerCare Plus thiab Medicaid yog Wisconsin ob hom ntawv pab kho mob. FoodShare Wisconsin muab nyiaj pab kom koj yuav tau tej khoom noj zoo rau lub cev.

## Cov Lus Qhia No Yuav Qhia Rau Koj Paub Tias:

- ➔ Leej twg thiaj yuav ua npe zwm tau
- ➔ Yuav thov li cas
- ➔ Tej yam koj yuav tau hais qhia rau peb
- ➔ Yam twg koj yuav tau muaj pov thawj rau thiab yuav ua li cas
- ➔ Yuav muaj cov kev pab zoo li cas
- ➔ Koj cov cai thiab cov cai tswj hauv cov kev pab
- ➔ Hais txog lub rooj mloog qhov tseeb los taug kev ncaj ncees

Yog koj nrhiav tsis tau tej uas koj xav paub txog nyob hauv cov lus qhia no, mus saib hauv [dhs.wisconsin.gov/em/customerhelp](http://dhs.wisconsin.gov/em/customerhelp) los yog hu mus rau tooj 1-800-362-3002.

Qhov mus thov los yog xyuas seb puas muaj cov kev pab uas koj yuav thov tau, mus saib hauv [access.wi.gov](http://access.wi.gov) los yog hu mus nug koj lub county los yog tribal qhov chaw ua hauj lwm muab kev pab ntawm koj nyob.

## Leej Twg Thiaj Yuav Ua Tau Npe Zwm Rau Hauv Badgercare Plus

**Tej zaum koj yuav ua tau npe zwm rau hauv  
BadgerCare Plus yog tias koj yog ib tus neeg  
nyob hauv xeev Wisconsin thiab yog:**

- Ib tus me nyuam (txij thaum yug los mus txog hnub nyooq 19 xyoos)
- Ib tus poj niam cev tsis tab seeb
- Ib tus niam/txiv los yog tus txheeb ze uas nyob nrog thiab tu ib tus me nyuam
- Ib tus niam/txiv uas muaj me nyuam nrog niam qhuav txiv qhuav nyob (foster care)
- Ib tus hluas ua muaj hnub nyooq lawm es yuav tawm hauv niam qhuav txiv qhuav mus
- Ib tus neeg ua liaj ua teb uas nws yog ib tus niam/txiv ua hauj lwm rau nws tus kheej,  
**thiab**
- Koj tsev neeg cov nyiaj tau los nyob txij los yog qis dua qhov teev rau ntawm cov nyiaj tau los tsis pub tshaj txhua hli (mus saib lub table hauv qab no),  
**thiab**
- Koj yog ib tus pej xeem neeg As Mes Li Kas los yog ib tus neeg nkag teb chaws raws kev raws cai\*

\*Yog tias koj tsis yog ib tus pej xeem neeg As Mes Li kas los yog neeg nkag teb chaws raws kev raws cai, koj tsuas tau kev pab thaum muaj mob ceev hauv BadgerCare Plus Emergency Services los yog BadgerCare Plus Prenatal Care xwb. Ntawm koj kev nkag teb chaws yog li cas ntawd yuav tsis muab qhia rau United States Citizenship los yog Immigration Services (USCIS) (lub npe qub yog INS).

Hauv qab no yuav piav txog cov kev pab uas BadgerCare Plus kam them raws li cov nyiaj tau 1 os seb nyob rau qib twg. Nco ntsoov tias, txhua tus me nyuam thiab cov hluas uas muaj hnub nyooq yuav tawm hauv cov tsev tu lawv (out-of-home care) mus yuav zwm npe tau rau qhov kev pab, txawm nws cov nyiaj tau los yuav npaum li cas los xij.

### **Qib 1 (Level 1)**

- Cov poj niam uas cev tsis tab seeb es tsev neeg cov nyiaj tau los nyob txij los yog qis dua Level 1 (Qib 1) yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov kom pab nrog them (qhov premium los yog cov copayments.)
- Cov niam txiv thiab cov txheeb ze uas tu ib tug me nyuam es lawv tsev neeg cov nyiaj tau los nyob txij los yog qis dua Level 1 (Qib 1) yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium.
- Cov me nyuam nyob hauv tsev neeg uas cov nyiaj tau los nyob txij los yog qis dua Level 1 (Qib 1) yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium los yog cov copayments.

### **Qib 2 (Level 2)**

- Cov me nyuam, cov niam txiv thiab cov txheeb ze uas tu ib tus me nyuam es tsev neeg cov nyiaj tau los nyob nruab nrab ntawm Levels 1 (Qib 1) thiab 2 yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium.
- Cov poj niam cev tsis tab seeb es tsev neeg cov nyiaj tau los nyob nruab nrab ntawm Levels 1

## BadgerCare Plus Cov Nyiaj Tau Los Tsis Pub Tshaj Txhua Hli

Cov Neeg Hauv Tsev Neeg	Qib 1	Qib 2	Qib 3	Qib 4
1	\$ 866.67	\$1,300.00	\$1,733.33	\$2,600.00
2	\$1,166.67	\$1,750.00	\$2,333.33	\$3,500.00
3	\$1,466.67	\$2,200.00	\$2,933.33	\$4,400.00
4	\$1,766.67	\$2,650.00	\$3,533.33	\$5,300.00
5	\$2,066.67	\$3,100.00	\$4,133.33	\$6,200.00
6	\$2,366.67	\$3,550.00	\$4,733.33	\$7,100.00
7	\$2,666.67	\$4,000.00	\$5,333.33	\$8,000.00
8	\$2,966.67	\$4,450.00	\$5,933.33	\$8,900.00
Rau txhua tus neeg ntxiv				
	\$300.00	\$450.00	\$600.00	\$900.00

Cov nqi no yog los ntawm tseem fwv cov cai thiab yuavmuaj nce me ntsi ntxiv ntawm feem pua txhua xyoo.

## **BadgerCare Plus Cov Qib Hais Mus Ntxiv**

- (Qib 1) thiab 2 yuav zwm tau npe rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium los yog copayment.
- Cov poj niam cev tsis tab seeb, cov me nyuam, cov niam txiv thiab cov txheeb ze uas tu ib tus me nyuam es tsev neeg cov nyiaj tau los nyob txij los yog qis dua Level 2 (Qib 2) yuav zwm npe tau peb lub hlis ua ntej hnub ua daim ntawv thov.

### **Qib 3 (Level 3)**

- Cov me nyuam hauv tsev neeg uas cov nyiaj tau los siab dua Level 2 (Qib 2), uas tus tswv hauj lwm muaj ntawv pov hwm mob nkeeg rau, yuav zwm npe tau mus txog rau (6) lub hlis rau hauv qhov Standard Plan yog hais tias lawv muaj tau raws li qhov spenddown. Tus nqi ntawm qhov spenddown yog qhov txawv ntawm tsev neeg cov nyiaj tau los thiab Level 2 (Qib 2) mus li ntawm rau lub hlis. Thaum txog rau qhov uas tsev neeg muaj cov nqi kho mob ntau mus txog ntawm qhov spenddown lawm, cov me nyuam yuav zwm npe tau rau kev pab thiab yuav tsis tau them qhov premium.
- Cov niam txiv thiab cov txheeb ze uas tu ib tus me nyuam es tsev neeg cov nyiaj tau los nyob nruab nrab ntawm Levels 2 (Qib 2) thiab 3, es tus tswv hauj lwm tsis muaj ntawv tuav pov hwm mob nkeeg rau, yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium.
- Cov me nyuam hauv tsev neeg uas cov nyiaj tau los nyob nruab nrab ntawm Levels 2 (Qib 2) thiab 3, uas tus tswv hauj lwm tsis muaj ntawv tuav pov hwm mob nkeeg rau, yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium.
- Cov poj niam cev tsis tab seeb hauv tsev neeg uas cov nyiaj tau los nyob nruab nrab ntawm Levels 2 (Qib 2) thiab 3 yuav zwm npe tau rau hauv qhov Standard Plan thiab yuav tsis tau them qhov premium los yog cov copayments.
- Cov niam txiv uas rov ua hauj lwm rau lawv tus kheej es tsev neeg cov nyiaj tau los nyob txij los yog qis dua Level 3 (Qib 3), tom qab muab tej kev siv rau tej khoom siv (depreciation expenses) nrho tawm ntawm lawv cov nyiaj tau los lawd, yuav zwm npe tau rau hauv qhov Benchmark Plan thiab yuav tau them ib qhov premium.

### **Qib 4 (Level 4)**

- Cov niam txiv thiab cov txheeb ze uas tu ibtug me nyuam es tsev neeg cov nyiaj tau los siab dua Level 3 (Qib 3) yuav zwm npe tsis tau tshwj tias ntshe lawv ho tsim nyog tau txais kev pab los

## **BadgerCare Plus Cov Qib Hais Mus Ntxiv**

- ntawm qhov nyiaj tau los hauv kev ua hauj lwm rov rau tus kheej no xwb.
- Cov me nyuam hauv tsev neeg uas cov nyiaj tau los nyob txij los yog siab dua Level 3 (Qib 3), es tus tswv hauj lwm tsis muaj ntawv tuav pov hwm mob nkeeg rau, yuav zwm npe tau rau hauv qhov Benchmark Plan thiab yuav tau them qhov premium.
  - Tsev neeg cov nyiaj them premiums rau cov niam thiab txiv thiab cov me nyuam uas cov nyiaj tau los nyob txij los yog qis dua Level 4 (Qib 4) yuav tsis ntau tshaj 5% ntawm tsev neeg ntawd cov nyiaj tau los. Tsev neeg cov nyiaj them premiums rau cov uas cov nyiaj tau los siab tshaj Level 4 (Qib 4) tej zaum kuj yuav ntau tshaj 5% ntawm tsev neeg ntawd cov nyiaj tau los thiab.
  - Cov poj niam cev tsis tab seeb uas cov nyiaj tau los nyob nruab nrab ntawm Levels 3 (Qib 3) thiab 4 yuav zwm npe tau rau hauv qhov Benchmark Plan thiab yuav tsis tau them qhov premium los yog copayment. Cov poj niam cev tsis tab seeb uas cov nyiaj tau los siab dua Level 4 (Qib 4) yuav muaj qhov spenddown. Tus nqi ntawm qhov spenddown yog qhov txawv ntawm tsev neeg cov nyiaj tau los thiab Level 4 (Qib 4) mus li ntawm rau (6) lub hlis. Thaum txog rau qhov uas tsev neeg muaj cov nqi kho mob ntau mus txog ntawm qhov spenddown lawm, nws yuav zwm npe tau rau hauv qhov Benchmark Plan thiab yuav tsis tau them qhov premium los yog copayment.

Cov hluas uas muaj hnub nyooq lawm es tawm hauv Foster Care mus lawm yuav zwm npe tau rau hauv qhov Standard Plan nyob rau ntawm cov nyiaj tau los qib twg los tau.

## **LEEJ TWG THIAJ YUAV ZWM NPE TAU RAU MEDICAID**

**Koj yuav zwm npe tau rau Medicaid yog tias koj yog Wisconsin ib tus pej xeem, thiab:**

- Muaj hnub nyooq 65 xyoos los yog laus dua, dig muag los yog xiam oob qhab, **thiab**
- Koj tsev neeg cov nyiaj tau los nyob txij los yog qis dua qhov teev rau ntawm cov nyiaj tau los tsis pub tshaj txhua hli (mus saib lub table hauv qab no), **thiab**
- Koj yog ib tus pej xeem neeg As Mes Li Kas los yog ib tus neeg nkag teb chaws raws cai.

## Medicaid Cov Nyiaj Tau Los Tsis Pub Tshaj Txhua Hli\*

Type (Hom)	(Tej Khoom Muaj Nqis)	(Nyiaj Tau Los Tsis Pub Tshaj Txhua Hli)
Categorically Needy (Yeej poob rau kis tsim nyog tau kev pab) 1 Person (1 leeg)	\$2,000	\$508.45 + lub nqi tsev siab txog \$212.13
Categorically Needy (Yeej poob rau kis tsim nyog tau kev pab) 2 People (2 leeg)	\$3,000	\$769.38 + lub nqi tsev siab txog \$318.67
Medically Needy (Yeej muaj mob tsim nyog tau kev pab) 1 Person (1 leeg)	\$2,000	\$591.67
Medically Needy (Yeej muaj mob tsim nyog tau kev pab) 2 People (2 leeg)	\$3,000	\$591.67
Community Waivers Special Income	\$2,000	\$1,911
Institutions Categorically Needy (Cov chaw nyob/kho/tu uas poob rau kis tsim nyog tau kev pab)	\$2,000	\$1,911
Qualified Medicare Beneficiary (Tsim nyog txais Medicare) 1 Person (1 leeg)	\$4,000	\$866.67
Qualified Medicare Beneficiary (Tsim nyog txais Medicare) 2 People (2 leeg)	\$6,000	\$1,166.67
Specified Low -Income Medicare Beneficiary 1 Person (1 leeg)	\$4,000	\$866.67 - \$1,039
Specified Low -Income Medicare Beneficiary 2 People (2 leeg)	\$6,000	\$1,166.67 - \$1,399
Specified Low -Income Medicare Beneficiary Plus 1 Person (1 leeg)	\$4,000	\$1,040 - \$1,169

Cov nyiaj tau los tsis pub tshaj txhua hli yog muab raws li tsoom fwv cov cai ntsuam nyiaj tau los rau cov uas tseem txom nyem. Cov nyiaj no ib xyoos twg yuav nce me ntsis.

Type (Hom)	(Tej Khoom Muaj Nqis)	(Nyiaj Tau Los Tsis Pub Tshaj Txhua Hli)
Specified Low -Income Medicare Beneficiary Plus 2 People (2 leeg)	\$6,000	\$1,399 – 1,574
Qualified Disabled and Working Individuals (Cov tsim nyog tau kev pab uas xiam oob qhab thiab ua hauj lwm) 1 Person (1 leeg)	\$4,000	\$1,733.33
Qualified Disabled and Working Individuals (Cov tsim nyog tau kev pab uas xiam oob qhab thiab ua hauj lwm) 2 People (2 leeg)	\$6,000	\$2,333.33

### Cov Kev Pab Uas Kam Them Raub Ia Co Ntauv Kho Mob Muaj Xws Li:

- Nqi tsheb thauj ambulance (cov kev mob ceev nkaus xwb).
  - Cov kev pab txiav yeeb tshuaj thiab dej caw.
  - Cov kev pab nrog koj tswj tej kev kho mob nkeeg (case management services).
  - Cov kev pab kho zuaj ib ce (Chiropractic services).
  - Cov kev pab kho hniav.
  - Cov kev pab npaj lub neej thiab tej khoom siv (family planning services and supplies).
  - Kev kuaj mob (HealthCheck) (kev tshawb nrhiav kab mob, kev tiv thaiv thiab kev kho thaum ntxov) rau cov uas muaj hnub nyooog 21 xyoos rov hauv.
  - Cov kev pab cuam hauv tsev thiab raws zej zos (home and community-based services) yog koj muaj npe nyob hauv Home and Community Based Waivers (HCBW) los yog Family Care
  - Kev saib xyuas thiab tu thaum lub caij nyob tos txoj sia tu (hospice care).
  - Kev mus pw hauv tsev kho mob, tsev tu neeg mob, thiab kev pab kho cov neeg mob uas nyob hauv tsev tu cov neeg puas hlwb nyuaj siab ntxov plawv li nram no:
- Hnub nyooog 21 xyoos rov hauv.
- Hnub nyooog qis dua 22 xyoos uas tau txais kev pab ua ntej nws muaj 21 xyoos.
- Hnub nyooog 65 xyoos rov saud.

- Cov kev kuaj nrhiav kab mob thiab tsom duab xob (laboratory and X-ray services).
- Cov tshuaj kws tshuaj muab thiab cov cia li yuav tau hauv khw muag tshuaj uas teev muaj nyob rau hauv Wisconsin's Medicaid drug index. Yog koj xav paub ntawv tshaj nov, mus saib ntawm [dhs.wisconsin.gov/medicaid/pharmacy/pdl/](http://dhs.wisconsin.gov/medicaid/pharmacy/pdl/).
- Tej khoom thiab cuab yeej siv kho mob (medical supplies and equipment).
- Kev kho mob puas hlwb kev nyuaj siab ntxhov plawv thiab kev mus ntsib kws kho mob yav nruab hnub (mental health and medical day treatment).
- Kev pab kho kev mob puas hlwb nyuaj siab ntxhov plawv nrog rau kev pab lwm yam los ntawm cov tub leg dej num hauv ib qhov chaw ua hauj lwm muaj ntawv pov thawj (mental health and psychosocial rehabilitative services including case management services provided by staff of a certified community support program).
- Cov kev pab tu thaum cev xeeb tub (Nurse mid-wife services).
- Cov kev tu neeg mob nrog rau lwm yam kev pab los ntawm tus kws tu neeg mob (nursing services, including services performed by a nurse practitioner).
- Cov kev kuaj thiab kho qhov muag, nrog rau tsom iav qhov muag.
- Cov kev mus ntsib kws kho mob rov qab los tsev (outpatient hospital services).
- Cov kev pab tus kheej lub sij hawm yus ua tsis taus lawm (personal care services).
- Kev pab kom tes taw los yog ib ce rov muaj zog (Physical and occupational therapy).
- Cov kev pab los ntawm kws kho mob (Physician services).
- Cov kev pab kho mob ko taw (Podiatry services).
- Cov kev pab thaum cev xeeb tub rau cov poj niam uas kheev muaj teeb meem thaum lub cev xeeb tub lawm.
- Cov kev pab rau cov neeg mob uas ua tsis tshua taus pa es siv lub tshuab pab nws ua pa (respiratory care services for ventilator-dependent individuals).
- Cov kev pab tu neeg mob nyob rau tsev laus uas tsis yog tsev txiav yeeb tshuaj los yog tsev kho cov neeg puas hlwb muaj kev nyuaj siab ntxhov plawv.
- Cov kev pab rau cov neeg uas hais lus tsis meej, tsis hnov lus zoo thiab lwm yam teeb meem uas ua rau nws hais tsis tau lus zoo.
- Cov kev pab txiav yeeb tshuaj (quav dej quav cawv thiab quav yeeb quav tshuaj).
- Kev pab thauj mus kho mob.
- Cov kev pab kho mob ntsws qhuav.

**Tsis yog txhua hom ntawv kho mob yuav them rau cov kev kho uas zoo ib yam. Xav paub seb puas them cov kev kho mob uas koj xav tau, hu rau tus xov tooj 1-800-362-3002 los yog nug koj qhov chaw kho mob.**



**HealthCheck** (Kev Tshuaj Ntsuam Mob) yog ib txoj kev tshuaj ntsuam tiv thaiv kab mob rau txhua tus neeg tsis tau muaj hnub nyog 21 xyoos uas tab tom zwm npe rau hauv BadgerCare Plus. Cov chaw kho mob HealthCheck yuav qhia koj thiab koj tus me nyuam txog kev tiv thaiv kom txhob muaj mob, thiab yuav pab tshawb nrhiav kab mob thaum tseem ntxov, ua ntej tus mob yuav mob loj tuaj.

HealthCheck kuj muab kev tshuaj ntsuam mob tau raws li cov cai ntawm cov kev pab xws li Head Start, Child Care los yog WIC (Women, Infants and Children Supplemental Food Program) thiab tsev kawm ntawv. Koj tus/cov me nyuam kuj tseem yuav tau txais tej yam kev pab los ntawm HealthCheck uas BadgerCare Plus tsis them rau thiab.

Koj lub county los yog tribal qhov chaw ua hauj lwm ntawm koj yuav pab koj kom mus cuag tau cov kev tshuaj ntsuam HealthCheck raws li cov caij nyog tau teem tseg. Hu rau lawv yog hais tias koj xav tau kev pab.

Hu tus xov tooj 1-800-722-2295 (hu dawb) mus nrhi av qhov chaw koj mus tshuaj ntsuam mob HealthCheck.. Yog hais tias koj zwm rau hauv ib lub BadgerCare Plus HMO, hu rau lawv kom koj paub txog HealthCheck..

Nco ntsoov tias ib tug me nyuam nyob dhia rhees yog ib tus me nyuam muaj kev kaj siab lug!

## LWM HOM NTAWV KHO MOB (OTHER HEALTH INSURANCE PLANS)

### **Hom Muaj Cov Kev Pab Nrog Npaj Lub Neej (Family Planning Services Plan)**

Koj yuav zwm npe tau rau cov kev pab cuam nrog npaj lub neej yog hais tias koj yog ib tug poj niam hnub nyog 15 xyoos mus txog 44 xyoos thiab cov nyiaj tau los txhua hli qis dua Level 3 (Qib 3) (saib BadgerCare Plus Monthly Income Limits lub table).

Hom ntawv kho mob no yuav pab them rau cov kev pab nram qab no ntawm qhov mus ntsib qhov chaw pab txog kev npaj lub neej thawj zaug los yog txhua xyoo:

- Tej koom siv tiv thaiv tsis pub kom lub cev xeeb taus me nyuam (Contraceptive services and supplies)
- Tej koom siv tiv thaiv kom tsis txhob muaj taus me nyuam yam tsis siv tshuaj dab tsi li.
- Tshuaj siv rau kev npaj lub neej
- Kuaj xyuas ncauj tsev me nyuam (Pap tests)
- Tshuaj ntsuam thiab kho tej yam kab mob phem los ntawm kev sib deev (Sexually Transmitted Diseases (STD) xws li mob kas cees (chlamydia), kas cees paug (gonorrhea), mob sawv hlww (herpes) thiab kas cees taug leeg (syphilis) nrog rau lwm yam kev tshuaj ntsuam
- Kev txiav hlab qe (Tubal ligation)
- Tshuaj ntsuam tiv thaiv kev muaj mob ntsig txog kev npaj lub neej.

**Ceeb Toom:** Tsuas muaj tej yam kev kho/tshuaj ntsuam uas hom ntawv kho mob no thiab them rau cov kev pab npaj lub neej xwb. Piv txvv hais tias, yuav tsis them rau kev tsom mob ntawm lub mis (mammograms) thiab tshem lub tsev me nyuam tawm (hysterectomies). Koj yuav tsum hais qhia rau koj tus kws kho mob ua ntej koj ua tej yam li hais no. Koj tus kws kho mob yuav tau hais qhia koj yog hais tias tej yam yuav ua ntawd koj daim ntawv kho mob yuav tsis them. Yog hais tias yuav tsis them rau tej yam kev kho/tshuaj ntsuam es koj tseem xav tau es koj ho ua mus lawm, koj yuav tau them koj. Koj hu tus xov tooj 1-800-362-3002 mus nug seb lawv puas yuav them rau yam kev kho/tshuaj ntsuam uas koj xav tau.

Thov nco ntsoov hais tias hom ntawv kho mob no tsuas pab tau me ntsis xwb ces tej zaum koj kuj yuav zwm tau rau BadgerCare Plus uas yog ib hom kev pab muaj puv ntoob.

#### **Hom Muaj Cov Kev Rau Thaum Lub Cev Tsis Tab Seeb (Prenatal Services Plan)**

Cov kev pab rau thaum lub cev tsis tab seeb yog pab rau cov poj niam uas thov tsis tau BadgerCare Plus vim los ntawm lawv tsis yog pej xeem nyob rau teb chaws no los yog lawv kev nkag teb chaws tsis raws cai. Yog hais tias koj zwm npe rau hauv qhov kev pab no, cov kev pab yuav muaj xws li:

- Kev tshuaj ntsuam rau thaum cev tsis tab seeb (Prenatal care),
- Cov kev mus ntsib tus kws kho mob,
- Cov tshuaj kws kho mob sau ntawv mus yuav (Prescription drugs), nrog rau cov tshuaj noj pab rau thaum lub cev tsis tab seeb (prenatal drugs), thiab
- Thaum tau tus me nyuam (Labor and delivery).

#### **Hom Muab Kev Pab Rau Thaum Muaj Xwm Txheej Ceev (Emergency Services Plan)**

Kev pab thaum muaj xwm txheej ceev yog hom ntawv kho mob uas pab mus ib lub sij hawm luv luv rau cov neeg uas muaj mob ceev heev es thov tsis tau BadgerCare Plus vim lawv tsis yog pej xeem nyob rau teb chaws no los yog lawv kev nkag teb chaws tsis raws cai.

Kev pab thaum muaj xwm txheej ceev tsuas them rau cov nqi kho mob koj tau txais thaum muaj tus mob ceev nkaus xwb. Ib qhov mob ceev yog ib qhov mob uas yuav ua teeb meem loj rau koj yog tsis kho tam sid.

#### **KOOM HAUM KHO MOB HEALTH MAINTENANCE ORGANIZATION**

Ib cov neeg uas zwm rau hauv Medicaid thiab feem coob ntawm cov uas zwm rau hauv BadgerCare Plus yuav raug muab zwm rau hauv ib lub Koom Haum Kho Mob Health Maintenance Organization (HMO). Koj yuav txais koj cov kev kho mob/tshuaj ntsuam mob los ntawm cov kws kho mob uas lawv yog ib feem ntawm koj lub HMO.

#### **LEEJ TWG THIAJ YUAV THOV TAU NYIAJ MUAS NOJ FOODSHARE (WHO CAN APPLY FOR FOODSHARE)**

**Txhua tus neeg yuav muaj cuab kav thov tau nyiaj muas noj FoodShare.**

Koj yuav muaj npe zwm tau rau yog tias:

- ① Koj tsev neeg cov nyiaj tau los tsuas tau txij los yog qis dua qhov teev rau ntawm cov nyiaj tau los tsis pub tshaj txhua hli (mus saib lub table hauv qab no), **thiab**
- ② Koj yog ib tus pej xeem nyob hauv lub xeev Wisconsin, **thiab**
- ③ Koj los yog cov neeg hauv koj tsev neeg yog pej xeev neeg As Mes Li Kas (United States citizen) los yog pej xeem neeg ntawm lwm lub teb chaws uas tuaj nyob teb chaws As Mes Li Kas muaj ntaub ntawv raws cai thiab nyob mus li.

Yog koj tsev neeg cov nyiaj tau los tas nrho qis dua qhov tsis pub tshaj ntawm cov nyiaj tau los tas nrho ua ntej rho se tawm txhua hli (Gross Monthly Income) (mus saib lub table hauv qab no) koj yuav zwm npe tau rau FoodShare. Muaj tej yam credits xws li nqi tsev, nqi them zov me nyuam thiab yug me nyuam yuav muab lov tawm ntawm koj cov nyiaj

tau los tas nrho ua ntej rho se tawm kom tau koj qhov nyiaj tau los tiag tiag txhua hli xwb (net monthly income).

Cov nyiaj pab FoodShare yuav tau npaum cas ntawd yog nyob ntawm seb koj tsev neeg muaj pes tsawg leej thiab koj cov nyiaj tau los tiag tiag txhua hli (net monthly income) muaj li cas.

**\*FoodShare Cov Nyiaj Tau Los Tsis Pub Tshaj Txhua Hli (FoodShare Monthly Program Income Limits)**

Cov Neeg Nyob Hauv Tsev Neeg	Nyiaj Tau Los Tas Nrho Ua Ntej Rho Se Tawm Tsis Pub Tshaj Txhua Hli	Myiaj Tau Los Tiag Tiag Tsis Pub Tshaj Txhua Hli
1	\$ 1,702	\$ 851
2	\$ 2,282	\$ 1,141
3	\$ 2,862	\$ 1,431
4	\$ 3,442	\$ 1,721
5	\$ 4,022	\$ 2,011
6	\$ 4,602	\$ 2,301
7	\$ 5,182	\$ 2,591

Rau ib tus neeg los ntxiv twg, ntxiv:

Cov nyiaj tau los tsis pub tshaj txhua hli yog muab raws li tsoom fwv cov cai ntsuam nyiaj tau los rau cov uas tseem txom nyem. Cov nyiaj no ib xyoos twg yuav nce me ntsis.

Koj yuav siv tau koj cov nyiaj muas noj mus yuav koom noj tom tej khw muag zaub uas muaj feem koom rau hauv FoodShare. Koj yuav tau tej koom noj xws li:

- Mov ci (bread) thiab cov khob noom ntse mis (cereals),
- Txiv hmab txiv ntoo thiab zaub,
- Nqaij, ntses thiab nqaij muaj tis,
- Tej koom noj uas muab mis ua, thiab
- Tej noob zaub thiab tej yub zaub uas coj tau mus cog kom tuaj rau koj tsev neeg tau noj.

Koj kuj yuav siv koj cov nyiaj muas noj mus yuav zaub mov noj hauv tej chaw noj mov, yog hais tias qhov chaw ntawd txais yuav daim QUEST card thiab yog koj nyob rau hauv ib qho chaw xws li:

- Chaw nyob kho kev siv yeeb tshuaj thiab dej caww,
- Chaw nyob rau cov poj niam uas raug tsim txom,
- Chaw nyob rau cov neeg tsis muaj vaj muaj tsev, los yog
- Tsev rau cov neeg xiam oob qhab.

Koj yuav siv tau koj cov nyiaj muas noj mus:

- Noj mov hauv cov chaw ua zaub mov rau cov neeg laus noj, los yog
- Kom xa koj cov zaub mov tuaj rau ntawm koj tsev.

**QHIA TXOG COV KEV PAUV (REPORTING CHANGES)**

Muaj tej yam pauv ntawm koj uas yuav tsum tau hais mus qhia rau qhov chaw ua hauj lwm ntawm koj. Yog hais tias koj zwm npe rau hauv ib hom ntawv kho mob ntawm BadgerCare Plus Plan, Medicaid los yog FoodShare, koj yuav tau txais ib tsab ntawv ceeb toom txog kev txiav txim (Notice of Decision). Tsab ntawv ceeb toom no yuav teev cov kev pauv uas koj yuav tsum tau hais qhia. Yog hais tias koj tsis hais qhia ib qhov kev pauv twg, koj yuav raug foob rau kev dag los yog yuav tau them txhua cov kev pab uas koj tsis tsim nyog tau txais rov qab rau hauv xeev.

**KOJ COV CAI (YOUR RIGHTS)**

Txua tus neeg ua ntawv thov los yog muaj npe zwm rau hauv FoodShare, BadgerCare Plus los yog Medicaid muaj cai:

- Raug saib taus thiab raug hwm los ntawm lub xeev thiab lub county cov neeg ua hauj lwm,
- Kom lub county los yog tribal qhov chaw ua hauj lwm ceev tej lus los yog ntaub ntawv uas muab rau lawv kom zoo tsis pub muaj leej twg nrog paub,
- Mus saib tau lawv cov ntaub ntawv uas hais txog koj, tshwj cov uas muab rau lub county thiab tribal qhov chaw ua hauj lwm es tau cog lus tsis pub muab qhia tawm no xwb,
- Tau txais cov kev pab mus tsis tu, txawm hais tias koj tawm hauv lub xeev Wisconsin mus ib lub sij hawm lawm tiam sis koj yeej tseem yog pej xeem neeg Wisconsin,
- Kom muab koj kev zwm npe rau kev pab ua kom tiav tsis pub dhau 30 hnub txij hnub qhov chaw ua hauj lwm txais tau koj daim ntawv thov kev pab,
- Qhia rau koj paub ua ntej yuav muaj pauv lis cas ntawm koj cov kev pab cuam los yog kev zwm npe,
- Tau txais kev pab kho mob rau thaum muaj mob ceev, thiab
- Nug kom tau kev pab rau kev muaj mob xiam oob qhab kom koj thiaj mus koom tau rau hauv BadgerCare Plus, Medicaid los yog FoodShare, los yog muaj cai tau neeg pab txhais lus los yog txhais ntawv kom koj thiaj ua tau npe zwm rau kev pab.

## **LUB ROOJ MLOOG QHOV TSEEB LOS TAUG KEV NCAJ NCEES RAU FOODSHARE, BADGERCARE THIAB MEDICAID**

Koj yuav thov kom muaj lub rooj sib hais los tau kev ncaj ncees (Fair Hearing) mus rau Division of Hearings and Appeals, yog koj ntseeg tias:

- Tsis kam muab kev pab raws li koj daim ntawv thov es koj xav tias qhov ntawd ua tsis yog lawm,
- Tsis muab koj daim ntawv ua thov kev pab los xyuas tsis pub dhaub 30 hnub,
- Koj xav tias tsim nyog lawv muab koj cov kev pab txiav tu, muab tso tseg los yog muab tso,
- Tsis kam muab qhov koj thov tso cai ua ntej (Prior authorization) kom tau kev kho mob rau koj, los yog
- Yog koj tsis pom zoo npaum li qhov nyiaj pab uas koj tau txais.

Xav paub ntau ntxiv txog lub rooj sib hais taug kev ncaj ncees (Fair Hearings) mus saib hauv [dhs.wisconsin.gov/em/customerhelp](http://dhs.wisconsin.gov/em/customerhelp) los yog hu rau tus xov tooj 1-800-362-3002.

## **YUAV THOV FOODSHARE, BADGERCARE THIAB MEDICAID LI CAS**

Thaum koj mus thov rau ntawm county los yog tribal qhov chaw ua hauj lwm ntawm koj nyob, koj yuav tau hais qhia rau peb txog tej yam qhia txog koj tus kheej thiab muab kom tau pov thawj rau qhov koj hais qhia ntawd.

Koj kuj ua ntawv thov rau county los yog tribal qhov chaw ua hauj lwm hauv internet (online) ntawm [access.wi.gov](http://access.wi.gov) los tau (nias ntawm qhov sau hais tias Apply For Benefits), hu xov tooj mus thov, xa cov ntaub ntawv ua thov mus los yog nqa kiag mus ntsib lawv.

Yog koj ua ntawv thov hauv internet los yog hauv xov tooj, koj yuav tau xa los yog nqa koj cov pov thawj mus rau qhov chaw ua hauj lwm muab kev pab. Yog koj ua ntawv thov es muab xa mus xwb, koj yuav tsum muab koj cov pov thawj xa ua ke nrog mus. Yog koj mus thov kiag tim ntsej tim muag, nqa kom tas koj cov pov thawj nrog koj thaum koj mus nrog lawv tham.

Yog koj muaj lus nug los yog xav tau qhov chaw nyob los yog tus xov tooj rau qhov chaw ua hauj lwm, mus saib hauv [dhs.wisconsin.gov/em/customerhelp](http://dhs.wisconsin.gov/em/customerhelp) los yog hu tus xov tooj 1-800-362-3002.

Xav paub ntau ntxiv seb cov kev pab cuam twg koj thiaj yuav thov tau, mus saib hauv access.wi.gov es nias ntawm qhov sau hais tias "Am I Eligible?". Koj kuj mus saib tau seb koj puas yuav thov tau lwm yam kev pab txog kev noj qab haus huv xws li SeniorCare thiab lwm yam kev pab yuav tshuaj, credits rau se, kev pab thaum muaj xwm txheej ceev tsis muaj khoom noj, zaub mov pub dawb rau cov me nyuam thiab WIC cov tshev mis (ib txoj kev pab khoom noj zoo rau lub cev rau cov poj niam, cov me nyuam mos liab thiab me nyuam).

## **XAM PHAJ**

Yog koj thov nyiaj muas noj FoodShare, koj yuav tau nrog ib tus neeg ua hauj lwm tham. Kev xam phaj hauv FoodShare kuj tham tau hauv xov tooj thiab yog koj mus tsis tau rau ntawm qhov chaw ua hauj lwm ntawm koj nyob vim koj:

- Yog ib tus neeg laus los yog xiam oob qhab
- Ua hauj lwm tib lub sij hawm qhov chaw muab kev pab qheb
- Muaj huab cuam phem heev
- Tsis muaj tsheb thauj koj tuaj mus rau ntawm qhov chaw muab kev pab
- Tsis muaj neeg nrog zov me nyuam
- Tu ib tus neeg hauv koj tsev
- Tsis khab seeb mus rau ntawm qhov chaw ua hauj lwm muab kev pab.

## **YAM KOJ YUAV TAU QHIA PEB**

Rau txhua tus neeg uas thov Medicaid, BadgerCare Plus los yog FoodShare, koj yuav tau qhia rau peb:

- Tus Social Security Number (SSN) (Tus neeg uas thov BadgerCare Plus Emergency Services los yog BadgerCare Plus Prenatal Care tsis tas muab nws tus SSN.)
- Hnub yug
- Kev txij nkawm
- Muaj leej twg nyob hauv koj lub tsev thiab txheeb koj li cas,
- Koj qhov chaw nyob,
- Pej xeev neeg As Mes Li Kas/muaj ntaub ntawv nkag teb chaws raws cai,
- Qhia txog kev ua hauj lwm nrog rau lub npe ntawm qhov chaw ua hauj lwm thiab chaw nyob nrog rau lub zos,
- Cov nyiaj khwv tau los (cov nyiaj khwv tau los ntawm kev ua hauj lwm rov rau yus tus kheej, nyiaj khwv tau los ntawm txoj hauj lwm thiab nyiaj xuab moos, lav nyiaj pes tsawg zaus thiab npaum li cas)
- Lwm yam nyiaj tau los (nyiaj them yug me nyuam, nyiaj ua tub rog (Veterans Benefits), nyiaj Social Security, nyiaj poob hauj lwm (Unemployment Compensation), thiab lwm yam),

- Tej koom muaj nqis (Assets), **thiab**
- BadgerCare Plus thiab Medicaid xav paub txhua yam ntawv kho mob thiab ntawv tuav pov hwm kev tu mob mus ib lub sij hawm ntev (long term care insurance) nrog rau lub npe ntawm hom ntawv tuav pov hwm ntawd, tus policy nab npawb thiab leej twg muaj npe nyob rau hauv daim policy ntawd.

### **PROOF (POV THAWJ)**

Thaum koj ua ntawv thov, koj yuav tau muab pov thawj rau txhua yam koj tau hais qhia rau peb. Daim kom tswj (chart) hauv qab no teev yam uas koj yuav tau xa los yog nqa nrog koj tuaj rau ntawm qhov chaw ua hauj lwm muab kev pab.

Tsuas muab pov thawj rau cov neeg uas thov kev pab rau xwb. Thov nco ntsoov, yog thov FoodShare thiab Medicaid, yuav muab credit rau tej yam nuj nqi uas koj muaj them. Yog thov BadgerCare Plus, yuav muab credit rau cov nyiaj them yug me nyuam uas koj them mus rau lwm tus. Yuav kom tau cov credits no, koj yuav tau hais qhia paub thiab muab kom tau pov thawj rau qhov nuj nqi uas koj them ntawd.

**Koj tus neeg ua hauj lwm leg ntaub ntawv yuav nug koj txog lwm cov pov thawj. Yog hais tias koj xav kom tau credit rau tej yam nuj nqi uas koj them, koj yuav tau hais qhia thiab muab pov thawj rau qhov nuj nqi ntawd. Piv txwv ntawm tej yam uas koj yuav tau muab pov thawj rau yog:**

- **Ntawm qhov chaw koj nyob**
- **nqi xauj tsev los yog nqi them tsev yuav**
- **Nqi dej/hluav taws xob**
- **Nqi kho mob**

**Thov ceeb toom: Yog koj xav tau kev pab mus muab cov pov thawj, hu mus rau qhov chaw ua hauj lwm ntawm koj. Lawv yuav pab tau koj.**

**Yog koj xav tau chaw nyob los yog tus xov tooj rau lub county los yog tribal qhov chaw ua hauj lwm muab kev pab ntawm koj, mus saib hauv [dhs.wisconsin.gov/em/customerhelp](http://dhs.wisconsin.gov/em/customerhelp) los yog hu rau 1-800-362-3002.**

Cov Pov Thawj Xav Tau thiab Tej Yam Koj Siv Tau	BadgerCare Plus	Medicaid	FoodShare
<b>U.S. Citizenship * (Ua Pej Xeem Neeg As Mes Li Kas)</b> <ul style="list-style-type: none"> <li>U.S. phau passport</li> <li>U.S. birth certificate (daim ntawv pov thawj yug nyob teb chaws As Mes Li Kas)</li> <li>Citizenship ID card (Daim ID Pej Xeem Neeg As Mes Li Kas)</li> <li>Adoption papers (Cov ntaub ntawv yuav me nyuam los tu)</li> <li>Military record (Ntaub ntawv ua tub rog)</li> <li>Hospital record of U.S. birth (Tsev kho mob daim ntawv teev yug nyob teb chaws As Mes Li Kas)</li> <li>Insurance record with U.S. birth (Ntaub ntawv pov hwm teev yug nyob teb chaws As Mes Li Kas)</li> <li>Nursing home admission papers showing U.S. birth (Cov ntaub ntawv tuaj nyob hauv tsev tu neeg laus teev tias yug nyob As Mes Li Kas)</li> </ul>	Yuav	Yuav	Tsis Yuav
<b>Immigration Status (Kev Nkag Teb Chaws)</b> — Tus twg tsis yog xam xaj As Mes Li Kas siv tau nws daim qauv: <ul style="list-style-type: none"> <li>Alien Registration card (Daim npav ntsuab)</li> <li>Naturalization certificate (Daim ntawv pov thawj ua pej xeem neeg As Mes Li Kas)</li> </ul>	Yuav	Yuav	Yuav
<b>Identity* (Qhia txog tus kheej)</b> <ul style="list-style-type: none"> <li>U.S. passport (phau U.S. passport)</li> <li>Military dependent ID card</li> <li>State driver license (Xeev daim ntawv tsav tsheb)</li> <li>Military ID or draft record (Daim ID ua tub rog los yog ntaub ntawv hu mus tua rog)</li> <li>School picture ID (Tsev kawm ntawv d aim ID muaj duab</li> <li>Native American Tribal document</li> <li>Cov me nyuam uas tsis tau muaj hnub nyooq 18 xyoo es thov BadgerCare Plus los yog Medicaid, kos npe rau daim Statement of Identity , (HCF 10154). Hu rau qhov chaw ua hauj lwm muab kev pab ntawm koj m us muab daim foos no.</li> </ul>	Yuav	Yuav	Yuav
<b>Disability (Xiam Oob Qhab)</b> — Tej zaum kuj yuav hais kom koj muab pov thawj rau kev xiam oob qhab los yog dig muag yog lub xeev nrhiav tsis tau qhov no. Yog muaj li no, koj yuav tau muab tsab ntawv pom zoo los ntawm State Disability Determination Bureau los yog tsab ntawv tuaj ntawm Social Security Administration tuaj.	Tsis Yuav	Yuav	Yuav
<b>Assets (Tej Khoom Muaj Nqis)</b> <ul style="list-style-type: none"> <li>Bank statements (ntaub ntawv qhia tuaj ntawm tuam txhab cia nyiaj tuaj)</li> <li>Titles</li> <li>Contracts</li> <li>Deeds</li> <li>Life insurance policies, etc. (Cov ntaub ntawv tuav pov hwm txoj sia, thiab lwm yam)</li> </ul>	Tsis Yuav	Yuav	Tsis Yuav
<b>Pregnancy (Cev Tsis Tab Seeb)</b> — Koj siv tau daim ntawv koj tus kws kho mob sau qhia hais tias koj cev tsis tab seeb lawm nrog rau hnub koj yuav los so.	Yuav	Yuav	Tsis Yuav

\*Yog koj twb muab cov ntaub ntawv no yav tag los lawm, tej zaum yeej muab khaws tseg nrog koj tej ntaub ntawv thov lawm; koj tus neeg tuav ntaub ntawv yuav qhia rau koj paub yog nws xav tau ntaub ntawv pov thawj dab tsi ntixiv.

Cov pov thawj xav tau thiab tej yam koj yuav siv tau	BadgerCare Plus	Medicaid	FoodShare
<p><b>Income (Nyiaj tau los)</b> — Pov thawj ntawm txhua yam nyiaj khwv tau los rau txhua tus nyob hauv tsev neeg uas ua hauj lwm.</p> <ul style="list-style-type: none"> <li>Check stubs (cov tw tshev)</li> <li>Daim ntawv Employer Verification of Earnings (EVF -E) tau los ntawm tus ts wv hauj lwm qhia txog koj cov nyiaj ua hauj lwm tau los</li> <li>Ib tsab ntawv ntawm koj tus tswv ua hauj lwm. Yog koj xaiv qhov muab ib tsab ntawv, tsab ntawv yuav tsum muaj txhua yam li cov lus nug hauv daim EVF -E. Ceeb Toom: Yog koj xav siv daim ntawv EVF -E, nug qhov chaw ua hauj lwm muab kev pab ntawm koj kom lawv xa ib daim rau koj. Koj tus tswv hauj lwm yuav tsum teb thiab kos npe rau daim ntawv no. Thaum ua tiav lawm, muab xa rov qab rau qhov chaw ua hauj lwm muab kev pab .</li> </ul>	Yuav	Yuav	Yuav
<p><b>Self-Employment Income (Nyiaj tau los ntawm kev ua hauj lwm rov rau yus tus kheej)</b> — Pov thawj ntawm cov nyiaj khwv tau los rau txhua tus hauv tsev neeg uas nws rov ua hauj lwm rau nws tus kheej.</p> <ul style="list-style-type: none"> <li>Cov qauv ntaub ntawv ua se</li> <li>Ib daim ntawv qhia txog Self-Employment Income Report. Hu mus nug qhov chaw ua hauj lwm muab kev pab kom tau daim ntawv no .</li> </ul>	Yuav	Yuav	Yuav
<p><b>Other Income (Lwm yam nyiaj los)</b> — Koj yuav tsum muab kom tau pov thawj rau txhua yam nyiaj tau los rau txhua tus hauv koj tsev neeg, xws li cov nyiaj Social Security, Supplemental Security Income, nyiaj them Yug tus poj niám/txiv , nyiaj them Yug me nyuam, nyiaj raug mob los yog them rau kev muaj mob, paj tau los ntawm cov nyiaj tso noj paj, Veterans Benefits (nyiaj ua tub rog), workers compensation (nyiaj ua hauj lwm raug mob) , unemployment insurance (nyiaj poob hauj lwm), lwm yam. Koj yuav siv tau:</p> <ul style="list-style-type: none"> <li>Pension statement (cov ntawv qhia txog cov nyiaj laus)</li> <li>Current award letter (ntawv qhia tx og tau nyiaj rau lub sij hawm no)</li> <li>Daim tshev rau cov nyiaj Social Security los yog Supplemental Security Income</li> </ul>	Yuav	Yuav	Yuav
<p><b>Child Support Paid or Received (Nyiaj them Yug me nyuam them mus los yog tau txais)</b> — Koj yuav siv tau :</p> <ul style="list-style-type: none"> <li>Tsev hais plaub da im ntawv txiav txim</li> <li>Ntaub ntawv teev kev them tuaj lwm lub xeev tuaj</li> </ul> <p>Yog koj them los yog tau nyiaj them Yug me nyuam nyob hauv Wisconsin, koj qhov chaw ua hauj lwm muab kev pab yuav muab tau cov pov thawj. Yog hais tias muab tsis tau, koj yuav tau muab kom tau pov thawj.</p>	Yuav	Yuav	Yuav
<p><b>Health Insurance (Ntawv Tuav Pov Hwm Mob Nkeeg)</b> — Lub Xeev Wisconsin yuav nrhiav seb tus tswv hauj lwm puas muaj ntawv tuav pov hwm mob nkeeg rau tus neeg thov BadgerCare Plus thiab nws tsev neeg . Tej zaum yuav hais ko m koj muab pov thawj txog ntawv tuav pov hwm mob nkeeg ntawm tus tswv hauj lwm yog hais tias lub xeev mus muab tsis tau .</p>	Yuav	Tsis Yuav	Tsis Yuav

## LWM YAM KEV PAB

### CARETAKER SUPPLEMENT

 Wisconsin's Caretaker Supplement (CTS) yog ib txoj kev pab nyiaj ntsuab rau cov tsev neeg uas leej niam/txiv los yog niam thiab txiv tau nyiaj Supplemental Security Income. Caretaker Supplement tsis yog kev pab kho mob; nws them nyiaj ntsuab rau cov niam txiv. Kev pab Caretaker Supplement yog \$250 ib lub hlis twg rau thawj tus me nyuam uas muaj feem tau thiab \$150 ib lub hlis twg rau txhua tus me nyuam tom qab ntawd uas muaj feem tau. Kom paub ntxiv txog CTS, mus saib hauv [dhs.wisconsin.gov/ssi/caretaker.htm](http://dhs.wisconsin.gov/ssi/caretaker.htm) los yog hu rau 1-800-362-3002.

### WOMEN, INFANTS AND CHILDREN (WIC)

 Yog hais tias koj thov tau FoodShare los yog BadgerCare Plus, koj kuj yuav tau qhov kev pab Special Supplemental Food Program rau Women, Infants and Children (WIC) thiab. Cov poj niam cev tsis tab seeb thiab cov me nyuam yuav tau txais tej khoom noj zoo pab lub cev thiab kev qhia/tham txog kev noj qab haus huv los ntawm qhov kev pab cuam no. Kom paub ntxiv txog WIC thiab lwm cov kev pab cuam uas tej zaum koj yuav thov tau, hu mus rau 1-800-722-2295 los yog mus saib hauv [dhs.wisconsin.gov/wic](http://dhs.wisconsin.gov/wic).

*Ua ntawv thov hnub no!  
Mus saib hauv [access.wi.gov](http://access.wi.gov)  
los yog hu mus rau qhov chaw  
ua hauj lwm ntawm koj.*

## ACCESS

ACCESS yog ib qho cuab yeej siv hauv internet kom koj los yog ib tug uas koj paub yuav siv tau mus:

- Nrhiav seb yam kev pab kho mob twg thiaj tsis kim los yog tsis tau them, kev pab cuam txog kev noj qab haus huv thiab lwm cov kev pab uas tej zaum koj yuav thov tau.
- Ua ntawv thov hauv internet rau BadgerCare Plus, nrog rau cov kev pab nrog npaj lub neej, Medicaid thiab FoodShare.
- Saib koj tej ntaub ntawv thov cov kev pab BadgerCare Plus, Medicaid, FoodShare, SeniorCare los yog Caretaker Supplement seb luag muab leg txog txij twg lawm.
- Qhia txog koj tej kev pauv hauv internet ntawm.

**access.wi.gov**

Write the information for your local agency here. That way you'll always have it when you need it.



### ***County Agency Contact Information***

***County Name***

***Address***

***Phone***

***Fax***



## COV CHAW YUAV HU TAU MUS RAU

### Kev Pab Rau Cov Tswv Cuab

**(Member Services): 1-800-362-3002**

(Qhia ntau yam, xws li tej lus nug txog koj daim ForwardHealth card, los yog tej nuj nqiyuav them.)

### QUEST Customer Service:

**1-877-415-5164** (Qhia txog koj daim QUEST card)

### Premium Information:

**1-888-907-4455** (Xws li cov lus nug txog lwm yam ntawv kho mob thiab cov nqi ntawv kho mob (Health Insurance Premium Payment) [HIPP].)

### HMO - Kev Ua Npe Zwm Rau Kev Pab (Enrollment): 1-800-291-2002

(Qhia ntau yam.)

### HMO - Kev tsis txaus siab

**(Complaints): 1-800-760-0001**

**ACCESS:** [access.wi.gov](http://access.wi.gov) mus saib tej yam kev pab uas koj yuav thov tau, mus thov kev pab rau kev kho mob, noj qab haus huv thiab lwm cov kev pab, mus saib cov kev pab los yog hais qhia txog tej kev pauv ntawm koj rau tus neeg ua hauj lwm leg koj cov ntaub ntawv.

### Xav paub ntxiv:

[dhs.wisconsin.gov/em/customerhelp](http://dhs.wisconsin.gov/em/customerhelp)

Txhua tus xov tooj uas teev muaj TTY thiab txhais lus pab uas yog pab dawb tsis raug them nqi dab tsi.

Hauv daim ntawv no tsuas hais qhia me ntsis xwb. Yuav kom paub ntau tshaj qhov no ntxiv, thov hu rau koj lub county los yog tribal qhov chaw ua hauj lwm ntawm tus xov tooj 1-800-362-3002.

Raws li Tsoom Fwv cov cai lij choj, Tsoom Fwv Qhov Chaw Ua Hauj Lwm Fab Kev Ua Qoob Loo (U.S. Department of Agriculture/USDA) thiab Fab Noj Qab Haus Huv thiab Muab Kev Pab Tsoom Neeg (U.S. Department of Health and Human Services/HHS) txoj kev cai, qhov chaw ua hauj lwm no txwv tsis pub cais ib tus neeg twg vim nws yog nws txawv ib haiv neeg, txawv tsos nqaj daim tawv, keeb kwm teb chaws, poj niam/txiv neej, hnub nyooq, los yog muaj mob xiam oob qhab tu tes tu taw. Nyob hauv Food Stamp tsab cai thiab USDA txoj kev cai, tseem tau hais tsis pub cais los ntawm qhov coj txoj kev ntseeg txawv los yog kev tswj hwm teb chaws.

Yog muaj lus nug txog neeg txoj cai hu rau (608) 266-9372 (suab) los yog 1-888-701-1251 (TTY), los yog yuav ua ntawv tsis txaus siab, hu rau USDA los yog HHS. Sau ntawv rau USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 los yog hu rau (800) 795-3272 (suab) los yog (202) 720-6382 (TTY). Sau ntawv rau HHS, Director, Office for Civil Rights, Room 506-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 los yog hu rau (202) 619-0403 (suab) los yog (202) 619-3257 (TTY). USDA thiab HHS yog qhov chaw muab vaj huam sib luag txog kev pab cuam thiab kev ua hauj lwm.

Department of Health Services yog ib qho chaw muabkeb pab cuam vaj huam sib luag. Yog koj xav tau kev pab mus rau cov kev pab cuam los yog xav tau cov ntaub ntawv no ua lwm yamlus, thov nug mus rau (608) 266-3356 (lub suab) los yog 1-888-701-1251 (TTY). Muaj kev txhais ntawv pub dawb.